# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

# **TIRUPATI**

This the 07th day of February' 2024

C.G.No.99/2023-24/Tirupati Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

### Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G.Eswaramma

Member (Independent)

#### Between

Sri. R. Mohan, D.No. 3-15/1, Kurnipalli (V). Maredupalli (P). Gangavaram (M), Chittoor District.

Complainant

#### AND

- 1. Dy. Executive Engineer/O/Palamaner
- 2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

## ORDER

O1. The complainant filed the complaint during Vidyut Adalat conducted at Palamaner on 28.12.2023 stating that he applied for a new agricultural service connection by paying the necessary deposit amounts, but the service connection was not released.



- o2. The said complaint was registered as C.G.No.99/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have released the agricultural service connection of the complainant and resolved the grievance of the complainant. The respondents also submitted a copy of the letter dt: 30.12.2023 from the complainant in which he admitted that agricultural service connection was released by the respondents.
- **03.** Heard the respondents through video conferencing. The complainant remained absent.
- O4. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents released the agricultural service connection to the complainant and submitted compliance report and the same is recorded. The complainant also in his letter admitted that his grievance was redressed by the respondents.
- **05.** Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- **06.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor,

Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of February'2024.

[07/02/2024

Member (Technical) Member (Independent)

Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

# Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.